IDS Dahua Cameras
IP Camera Initialization

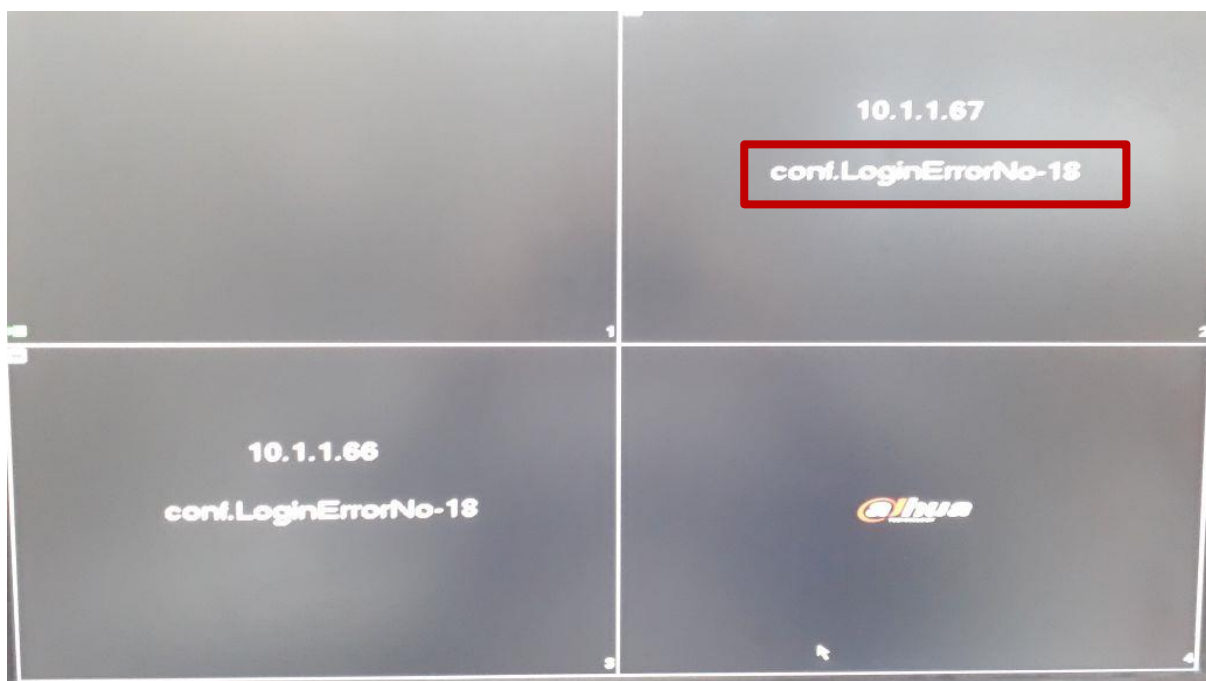**SOUTH AFRICA'S LEADING MANUFACTURER AND DISTRIBUTOR OF ELECTRONIC SECURITY PRODUCTS**

Introduction

Dahua IP cameras now need to be initialized so that the cameras default password is changed upon login. This is to increase security on the CCTV system and prevent unwanted logins. Please visit IDS website for the NVR4XXX Firmware (see end of document for the path)

1. When to Initialize Camera

1.1.　　Login Error No 18

If you plugin in our IP camera into your NVR/XVR and get an error stating conf.LoginErrorNo-18, as shown below, then your NVR/XVR does not support initialization and you need to login to the camera via its web interface or the Dahua Config Tool and change the password.

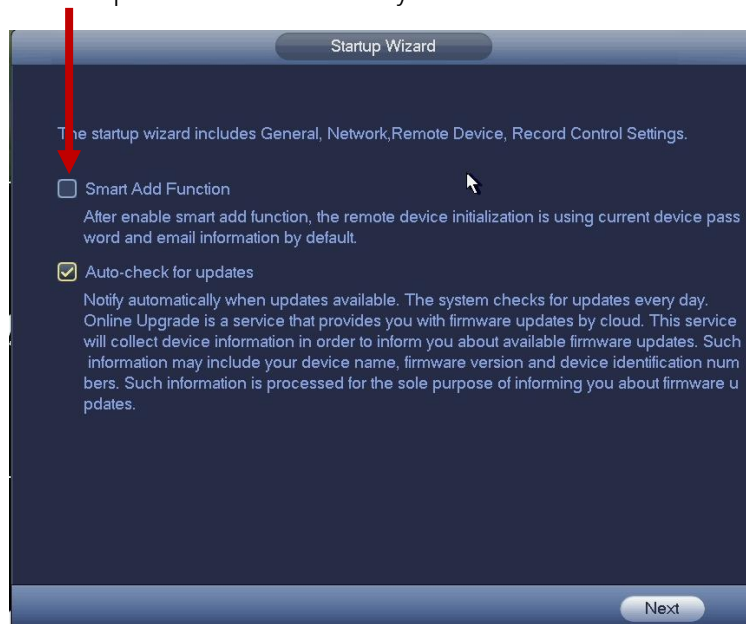Scan our QR code to visit our website www.idsprotect.com

1.2. White Camera Icon

When you do a Device Search on your NVR/XVR and you see a white camera icon with an x in it, as shown below, then you need to initialize the camera and this can be done on the NVR/XVR.

2. How to Initialize Camera

2.1. NVR/XVR Device Smart Add

When setting up your NVR/XVR for the first time and you go through the Startup Wizard you have the option to enable 'Smart Add.' Smart Add will search your network and automatically add all IP cameras that it finds. If the camera requires initialization then the Smart Add function will change the cameras password and recovery email information to that of the NVR/XVR.

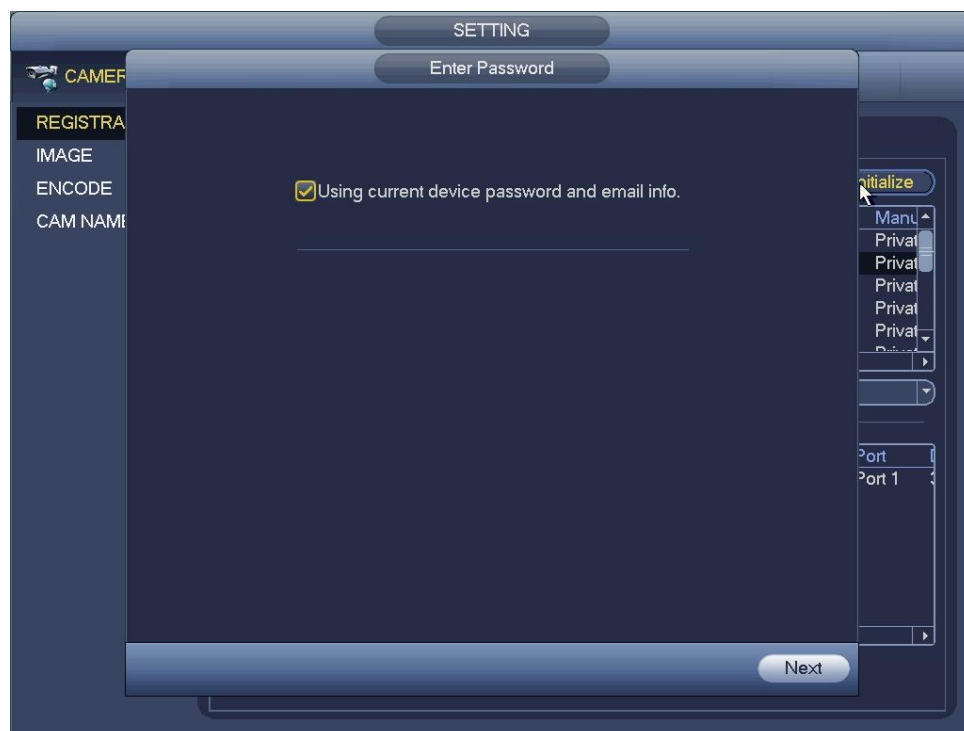## 2.2.   NVR/XVR Device Search

Tick the camera under Device Search and select Initialize.
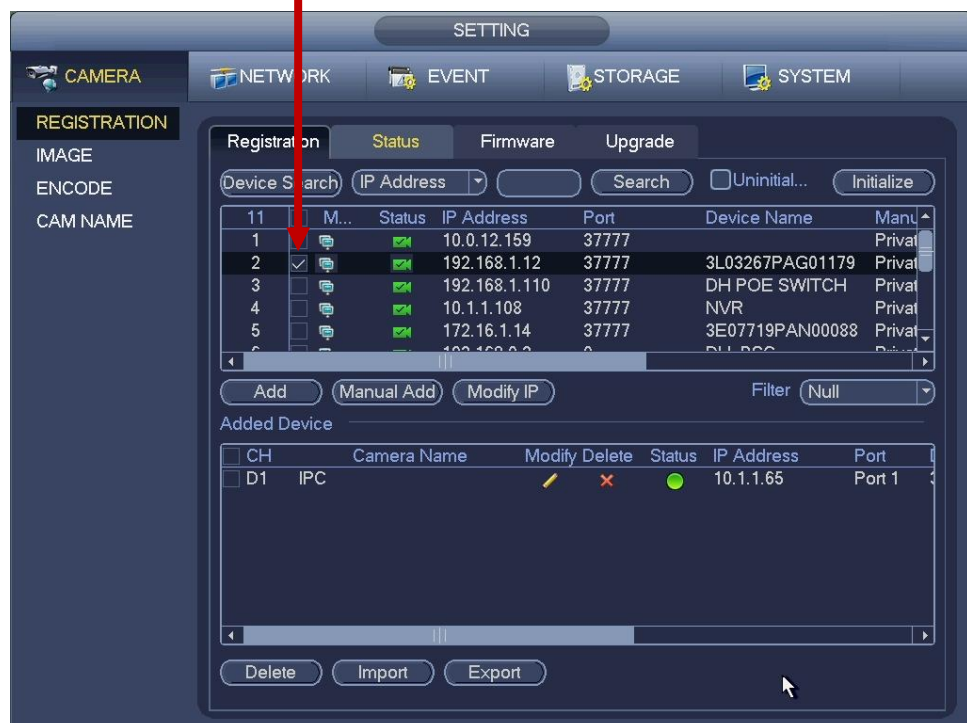
Select Initialize

Tick camera

You will be asked if you want to use the NVR/XVR's password and email info. If you tick this option then the cameras password and recovery email will change to the same as the NVR/XVR's. If you do not tick this option you will be prompted to change the cameras password and add its own recovery email.

If you would like to modify the cameras IP Address you are able to do this on the next page otherwise skip this step.
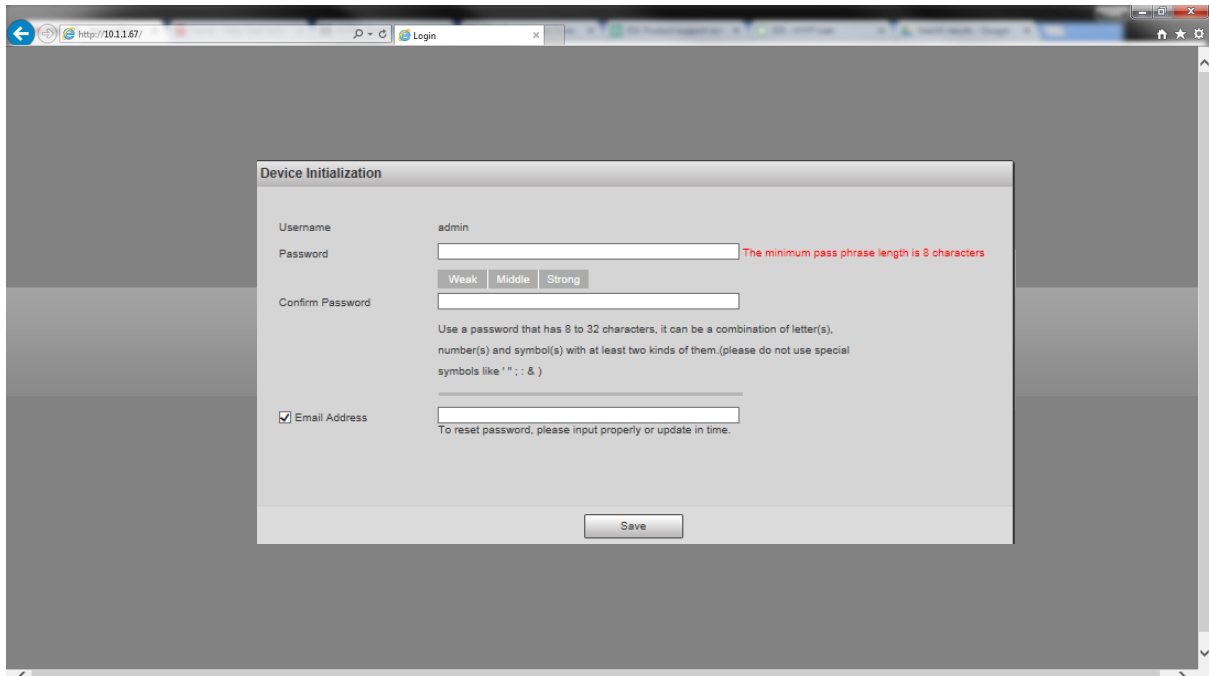

You can now add the camera that has been initialized.
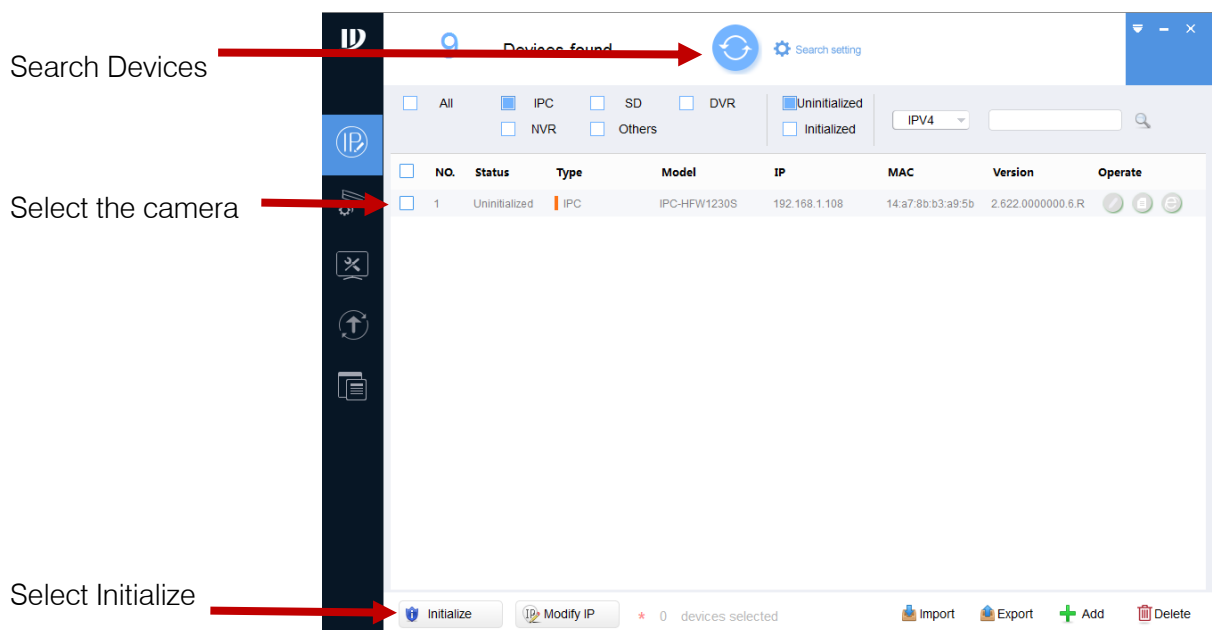
2.3.   Web Interface

To initialize an IP camera using its web interface simply login into the camera using your web browser and you will be prompted to change the cameras password and recovery information, as seen below.

2.4.   Config Tool v4.09.0

Using Config Tool version 4.09.0 and higher you can initialize IP cameras. Simply search for devices, select the device you want to initialize and select initialize.

3. For NVR4xxx 4K–S2 Firmware

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NVR4XXX–4KS2 Firmware
Description: NVR4XXX–4KS2 Firmware fixes includes: Ethernet port not connecting, POE IPC not connecting automatically.
Version: V3.215.0000000.4.R.180119
File: 45.46 MB

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